



## Pine Creek Winter Operational Plan 2020-21

Dear Pine Creek guests,

Hi. How are you holding up? You ready to get some mountain therapy? Ready to get back to flying down the slopes and feeling the wind on your face?

Following are the plans and protocols for the 20-21 season as of right now. It may change in the future. We are prepared to modify guidelines as situations evolve.

Our priority is to get everyone back on the slopes this winter and stay open *all season*. We can accomplish that goal if **we all work together** and adhere to the guidelines. We want you to stay safe, healthy, and maximize the days spent skiing and snowboarding. Thanks for your patience and understanding. These guidelines are the product of much collaboration with the National Ski Area Association and are in solidarity with the snowsports industry worldwide.

### Lifts and Lift lines

- Face coverings required in lift line--use your favorite ski mask!
- On-mountain capacity will not be restricted--plenty of room on the hill
- Ride the lift with the party you came with--please choose seatmates responsibly
- Single riders who want to ride alone will be accommodated
- Be patient, it may be slower going as chairs may not be loaded to full capacity

### Lodge access

- Lodge will be open, but reduced capacity
- Face coverings required in all indoor spaces
- Guests asked to get ready in their vehicles and keep personal belongings in their vehicles
- If needed, come in to warm up, grab a snack, use the bathroom--then head back out
  - Please limit time to 30 min to save room for the oldest and youngest guests
- Some entrances and traffic flow may be changed--watch for signage and personnel directing guests
- Increased sanitization and cleaning protocols

### The Grill "Woodrow Cafe"

- Grill will also feature grab n' go options
- Order food in advance (call or possibly online) and send 1 person to pick up at grill
- Increased sanitization and cleaning protocols
- Face coverings required indoors

## Ski/Snowboard Rental

- Rentals available as usual
- Reduced capacity; thanks for your patience
- Increased sanitization and cleaning of all equipment
- Download, print, fill out rental paperwork at home and bring it to save time and minimize contact in rental shop (Choose: [SKI form](#) or [SNOWBOARD form](#))
- Face coverings required indoors

## Lessons

- Private lessons of 1-2 people are ideal
- Call ahead to reserve: 307-279-3201
- Download and print lesson registration form (Choose: [Child](#) or [Adult 18+](#))
- *If needing rentals, we can prepare your equipment in advance:*
  - Please be prepared to give **shoe size, age, height, weight, skier ability** over the phone when booking the lesson
  - Bring the release with you (Download: [SKI form](#) or [SNOWBOARD form](#))

## Day Tickets

- We'll sell day passes at the mountain
- 1 guest per party allowed in ticket office at a time
- Face coverings required indoors

## Season Passes

- [Buy online](#) is preferred option (purchase by Nov. 30 for lowest price!)
- Screenshot purchase confirmation/emailed receipt
- **Pick-up:** On first day to Pine Creek, 1-2 family members at a time may come in to get photo taken and pass printed
- You guessed it--face coverings required indoors

Pine Creek Ski Resort will continue to follow state and local guidelines dealing with the pandemic. We are also utilizing the National Ski Area Association's Pandemic Playbook for guidance to keep employees and guests safe.

We are encouraging everyone to treat their car like the base camp for this season. Get dressed, store your personal items and possibly eat in your vehicle. Our priority after everyone's health and wellbeing is the ability to enjoy Pine Creek Ski Resort this winter. Please help us in achieving this goal. We understand some of these changes are not ideal but necessary.

See you when the snow flies!

Sincerely,

Pine Creek Ski Resort

[skipinecreek@gmail.com](mailto:skipinecreek@gmail.com)

307-279-3201